

O/o .Sr General Manager (NW Operations)-  
CFA  
NWO Cell, Corporate Office,  
Harish Chander Mathur Lane, New Delhi  
Tel No 011-23716688. Fax No 23766033



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)

No13-10/2008-NWO-CFA-/MSE

Dated: 12.03.2014

To

All the Chief General Mangers  
Telecom Circle/telecom Districts

**Subject: Closure of exchanges having less than 20 DELS**

The Management Committee of BSNL Board has approved the policy regarding closure of exchanges having less than 20 DELs and circles are authorized to close down such exchanges by ensuring the following activities beforehand.

- 1) Only closure of those Telephone exchanges with less than 20 DELs having no GSM/WLL BTS at their locations. The closures should be done after DELs are transferred on WLL/ GSM.
- 2) Relocation of the existing Battery, Power Plant and Engine alternator to the new location/store as per requirement.
- 3) Surrender of the rented building to the landlord, if the same is on rent, and power connection.
- 4) The following conditions may be taken into account while reviewing the closure of exchanges having less than 20 DELs and such cases may be reviewed at the level of CGMs. Exchanges may not be closed under the following conditions:
  - a) Exchange having DSLAM under USO subsidy and having Broadband connection/KIOSK for which USO subsidy is being claimed.
  - b) If Important Customers like State and central Government, Law enforcement agencies, banks, Industries etc are being served and are giving sufficient revenue to BSNL.
  - c) If OPEX is covered by ARPU substantially (i.e. Operational expenditure is less than the revenue earned from that exchange).

The field units are requested to initiate the process of closure of exchanges having less than 20 DELs on the above said guidelines with immediate effect . Monthly compliance report in this regard may be sent to this office on FAX no 23766033 and on mail id [nwocfa@bsnl.co.in](mailto:nwocfa@bsnl.co.in) and [nwocfa@gmail.com](mailto:nwocfa@gmail.com)

*m. meena*  
*12/3/14*  
(Mukesh meena)  
DGM (NWO-I-CFA)

Copyto:

1.CGM NCNGN for information and necessary action please.